



Southwest Precinct Public Safety Newsletter

May 16, 2008

Dear Community Friends,



NIGHT OUT

TUESDAY, AUGUST 5, 2008!

“Night Out” is a national Crime Prevention event. It is designed to heighten crime prevention awareness, increase neighborhood support in anti-crime efforts, and unite our communities. It is a great chance to learn about crime prevention, while also celebrating your community and getting to know your neighbors.

How to Register for Southwest Precinct

Take a few minutes to register now, go to <https://www.seattle.gov/police/nightout/swregister.htm>. Registered blocks will be granted free street closure for Tuesday, August 5, 2008. Information on registered blocks is shared with the Fire Department so they are aware of streets that will be closed. Registration must be completed before **July 28, 2008**.

Washington State Boater Education Card

Effective January 1, 2008 the Washington State Mandatory Boating Safety Education law went into effect. This law requires boaters ages 12 years and older pass a boating safety course or an equivalency exam in order to obtain a Boater Education Card. The card is required to operate a motorized vessel of 15 horsepower or greater in Washington waters.

The Seattle Police Harbor Patrol Unit will present *Adventures in Boating*. This eight-hour course fulfills the requirements necessary to obtain the Boater Education Card. This training is offered free of charge. The classes will be held on May 31, and June 7, 2008 from 0900 to 1700 at the Harbor Station.

Please call the Harbor Station at 684-4071 to reserve a seat.

Customer Service Bureau

The City of Seattle Customer Service Bureau (CSB) (formerly Citizen Service Bureau before 2007) exists to help people get information, request services, solve problems, and resolve complaints about any City department. Below is an overview of the highlights since January 2007 that have impacted Southwest Seattle.

Everyday Business: For Southwest Seattle residents, CSB has processed over 450 workflows (things that cannot be resolved immediately on the telephone). These involved far-ranging issues from development, the environment, neighborhood projects, parks, events, and public safety.

Quadrupled Translated Telephone Calls; Immigrant and Refugee Action Agenda:

Southwest Seattle is home to many immigrants and refugees. This population needs a single point of telephone contact where they can speak to people in their native languages. CSB is committed to excellent customer service and now provides translation services in 160 languages. In just one year CSB quadrupled the number of translated telephone calls, and the number continues to grow.

1,974 Abandoned Vehicles: Abandoned Vehicles can quickly create neighborhood problems and attract crime and garbage. CSB teamed up with the Seattle Police Department. CSB now answers the telephone with a live person and keeps track of the service requests electronically. In six months CSB processed 15,000 abandoned vehicle requests citywide and 1,974 in Southwest Seattle alone.

Request services, learn about CSB history, and get connected to City services by telephone at 206-684-2489 (CITY) or on the web at <http://www.seattle.gov/customerservice/>

Police Blotter, Megan Sheppard, West Seattle Herald

<http://www.westseattleherald.com/news/police%20blotter/>

This web page is update every week on Wednesday.

West Seattle Blog, Tracy Record, Editor

http://westseattleblog.com/blog/?page_id=4988

This web page is update multi-times a week.

Seattle Police Department main web page

<http://www.seattle.gov/police/>

Southwest Precinct Web-page

<http://www.seattle.gov/police/Precincts/Southwest/default.htm>

Seattle Police Crime Statistics

<http://www.cityofseattle.net/police/crime/stats.htm>

For **More Information** Call: **Benjamin Kinlow**, Crime Prevention Coordinator, (206) 684-7724 or email benjamin.kinlow@seattle.gov. Check out www.seattle.gov/police/precincts/southwest/prevention.htm